



ACCURATE LANGUAGE SERVICES

TRANSLATION & INTERPRETATION

**VIDEO REMOTE INTERPRETING
AND
OVER THE PHONE INTERPRETING**

**SUMMER
2019**

ON DEMAND LANGUAGES - OPI

OPI IS
AVAILABLE
24/7

LANGUAGE CATEGORY

A

Arabic
Burmese
Chinese (Cantonese)
Chinese (Mandarin)

French
Haitian Creole
Italian
Korean

Russian
Somali
Spanish
Vietnamese

LANGUAGE CATEGORY

B

Aderi *
African Creole/Krahn **
Afrikaans *
Akan
Albanian
Amharic
Arabic Juba *
Armenian
Ashanti *
Assyrian
Azerbaijani *
Badini
Bajuni **
Balochi **
Bambara *
Basque **
Bengali/Bangla
Bosnian
Brazilian Portuguese
Bulgarian
Buryat **
Cambodian
Cape Verdian
Carolinean **
Cebuano *
Chaldean
Chamorro **
Chinn *

Chui-Chow
Chuukese *
Cree **
Croatian
Czech *
Danish *
Dari
Dinka *
Dutch *
Dyula **
Estonian
Ewe
Falam (Chinn) *
Fanti *
Farsi
Finnish **
Flemish *
French Creole
Fukienese (Chinese)
Fulani
Fuqing *
Ga
Georgian *
German
Grebo **
Greek
Gujarati
Hakka (Chinese) *

Hakka (Chinn)
Hausa **
Hebrew
Hindi
Hmong
Hungarian
Ibo *
Ilocano (Filipino)
Indonesian
Japanese
Jarai **
Kachin **
Kanjoval [Myan] *
Kannada **
Kaqchikel **
Karen
Karenni
Kaya
Kazak **
Icelandic **
Khmer
Kikuyu *
Kinyarwanda
Kirundi
Kurdish
Lao
Latvian *
Lingala

**pre-scheduling required by sending an email to admin@accuratelanguageservices.com *hold and connections times may vary

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LANGUAGE CATEGORY B CONTINUED

| | | |
|----------------------------|-------------------|--------------|
| Lithuanian * | Pashto | Twi |
| Macedonian * | Polish | Ukrainian |
| Malaysian | Poqomchi ** | Urdu |
| Malayalam * | Portuguese | Uzbek * |
| Malinke ** | Portuguese Creole | Visayan * |
| Maltese ** | Pulaar * | Welsh * |
| Mam [Myam] | Punjabi | Wolof |
| Mandingo * | Quiche ** | Yiddish |
| Marathi (Indian) * | Samoan * | Yoruba |
| Marshallese * | Serbian | Zomi (Chinn) |
| Masalit ** | Shanghaiese | Zulu * |
| May May | Shona ** | |
| Mende ** | Sichuanese | |
| Micronesian Kosrae ** | Singhalese | |
| Micronesian Pingelapese ** | Slovak * | |
| Micronesian Pomphei ** | Slovenian ** | |
| Mien * | Soninke ** | |
| Mina (Togolese) * | Sorani | |
| Mixteco Alto ** | Swahili | |
| Mixteco Bajo ** | Swedish * | |
| Mizo (Chinn) * | Sylheti * | |
| Moldovan * | Tagalog | |
| Mon ** | Taiwanese | |
| Mongolian * | Tamil | |
| Navajo Indian ** | Tatar ** | |
| Ndebele ** | Telugu | |
| Nepali | Thai | |
| Norwegian * | Tibetan * | |
| Nuer * | Tigre * | |
| Oromo | Tigrinya | |
| Palau ** | Toisanese | |
| Pashtu | Tongan | |
| Pokomchi ** | Tshiluba ** | |
| Pangasina (Filipino) * | Turkish | |
| Pampango ** | Turkman * | |

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ON DEMAND LANGUAGES - VRI

VRI IS AVAILABLE
8AM EST - 8PM EST
FROM MONDAY
TO FRIDAY

ON DEMAND VRI LANGUAGES

American Sign Language
Arabic
Burmese
Chinese (Mandarin)
Chinese (Cantonese) French

Korean
Nepali
Portuguese
Russian
Somali

Spanish
Swahili
Urdu
Vietnamese

ON DEMAND VRI PILOT LANGUAGES

Pilot phase for the select VRI languages. Hold and connections times may vary

Amharic
Brazilian Portuguese
Cambodian (Khmer)
Cape Verde Creole
Farsi
French Creole
Gujarati
Haitian Creole
Hindi
Hmong

Hungarian
Italian
Japanese
Karen
Kinyarwanda
Kirundi
Pashto

Polish
Punjabi
Romanian
Tigrinya



RATES

Over the phone (OPI)

Language Category A: \$1.25 per minute

Arabic, Burmese, Chinese (Cantonese & Mandarin), French, Haitian Creole, Italian, Korean, Russian, Somali, Spanish & Vietnamese

Language Category B: \$1.50 per minute

All other languages

Same rate for Business, Educational, Legal & Medical interpreting

Video Remote Interpreting (VRI)

All listed Languages: \$1.65

American Sign Language (Business, Educational & Medical): \$2.25

American Sign Language (CDI or Certified Legal): \$4.00

Other languages are available for VRI, however calls must be pre-scheduled through Accurate.

*All calls under 30 seconds are not billed.

**All calls over 30 seconds are charged a minimum of 15 minutes and are billed in 15-minute increments.

***Conference Calls (three legs) are an additional \$3.00 per call.

There is no monthly minimum or start-up fees.

Additional Information

OPI & VRI interpreters are accessible via: Smartphone, Tablet / iPad, Laptop/Desktop Computer & telephone landlines (for OPI).

Online Portal: <http://accuratelanguage.interpretmanager.com>

App: To access Accurate Language's OPI or VRI on your smartphone or mobile device, visit the Apple's App Store or the Google Play Store and search for "InterpretManager". Download and install the app.

Accurate Language Services OPI & VRI Interpreters are:

- 100% fluent in their supported language pairs
- Qualified & Experienced interpreters
- Bound by confidentiality agreements
- Have a minimum of 2 years in the field experience
- Interpreters possess industry specific certifications
- Background checks are conducted to review interpreter's language proficiency, education, work experience and professional associations.
- All ASL interpreters are RID certified

To Schedule an Interpreter for languages not listed, or to request an on-site Interpreter or document translation services contact our office directly.





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TRANSLATION & INTERPRETATION



732-898-9144



admin@accuratelanguageservices.com



866-924-0744