



# ACCURATE LANGUAGE SERVICES

**TRANSLATION & INTERPRETATION**

**VIDEO REMOTE INTERPRETING  
AND  
OVER THE PHONE INTERPRETING**

**SUMMER  
2019**

# ON DEMAND LANGUAGES - OPI

OPI IS  
AVAILABLE  
24/7

## LANGUAGE CATEGORY

A

Arabic  
Burmese  
Chinese (Cantonese)  
Chinese (Mandarin)

French  
Haitian Creole  
Italian  
Korean

Russian  
Somali  
Spanish  
Vietnamese

## LANGUAGE CATEGORY

B

Aderi \*  
African Creole/Krahn \*\*  
Afrikaans \*  
Akan  
Albanian  
Amharic  
Arabic Juba \*  
Armenian  
Ashanti \*  
Assyrian  
Azerbaijani \*  
Badini  
Bajuni \*\*  
Balochi \*\*  
Bambara \*  
Basque \*\*  
Bengali/Bangla  
Bosnian  
Brazilian Portuguese  
Bulgarian  
Buryat \*\*  
Cambodian  
Cape Verdian  
Carolinean \*\*  
Cebuano \*  
Chaldean  
Chamorro \*\*  
Chinn \*

Chui-Chow  
Chuukese \*  
Cree \*\*  
Croatian  
Czech \*  
Danish \*  
Dari  
Dinka \*  
Dutch \*  
Dyula \*\*  
Estonian  
Ewe  
Falam (Chinn) \*  
Fanti \*  
Farsi  
Finnish \*\*  
Flemish \*  
French Creole  
Fukienese (Chinese)  
Fulani  
Fuqing \*  
Ga  
Georgian \*  
German  
Grebo \*\*  
Greek  
Gujarati  
Hakka (Chinese) \*

Hakka (Chinn)  
Hausa \*\*  
Hebrew  
Hindi  
Hmong  
Hungarian  
Ibo \*  
Ilocano (Filipino)  
Indonesian  
Japanese  
Jarai \*\*  
Kachin \*\*  
Kanjoval [Myan] \*  
Kannada \*\*  
Kaqchikel \*\*  
Karen  
Karenni  
Kaya  
Kazak \*\*  
Icelandic \*\*  
Khmer  
Kikuyu \*  
Kinyarwanda  
Kirundi  
Kurdish  
Lao  
Latvian \*  
Lingala

\*\*pre-scheduling required by sending an email to [admin@accuratelanguageservices.com](mailto:admin@accuratelanguageservices.com) \*hold and connections times may vary

Continued on next page



**ACCURATE LANGUAGE  
SERVICES**  
TRANSLATION & INTERPRETATION

# ON DEMAND LANGUAGES - OPI

OPI IS  
AVAILABLE  
24/7

## LANGUAGE CATEGORY B CONTINUED

Lithuanian *	Pashto	Twi
Macedonian *	Polish	Ukrainian
Malaysian	Poqomchi **	Urdu
Malayalam *	Portuguese	Uzbek *
Malinke **	Portuguese Creole	Visayan *
Maltese **	Pulaar *	Welsh *
Mam [Myam]	Punjabi	Wolof
Mandingo *	Quiche **	Yiddish
Marathi (Indian) *	Samoan *	Yoruba
Marshallese *	Serbian	Zomi (Chinn)
Masalit **	Shanghaiese	Zulu *
May May	Shona **	
Mende **	Sichuanese	
Micronesian Kosrae **	Singhalese	
Micronesian Pingelapese **	Slovak *	
Micronesian Pomphei **	Slovenian **	
Mien *	Soninke **	
Mina (Togolese) *	Sorani	
Mixteco Alto **	Swahili	
Mixteco Bajo **	Swedish *	
Mizo (Chinn) *	Sylheti *	
Moldovan *	Tagalog	
Mon **	Taiwanese	
Mongolian *	Tamil	
Navajo Indian **	Tatar **	
Ndebele **	Telugu	
Nepali	Thai	
Norwegian *	Tibetan *	
Nuer *	Tigre *	
Oromo	Tigrinya	
Palau **	Toisanese	
Pashtu	Tongan	
Pokomchi **	Tshiluba **	
Pangasina (Filipino) *	Turkish	
Pampango **	Turkman *	

\*\*pre-scheduling required by sending an email to [admin@accuratelanguageservices.com](mailto:admin@accuratelanguageservices.com) \*hold and connections times may vary

# ON DEMAND LANGUAGES - VRI

VRI IS AVAILABLE  
8AM EST - 8PM EST  
FROM MONDAY  
TO FRIDAY

## ON DEMAND VRI LANGUAGES

American Sign Language  
Arabic  
Burmese  
Chinese (Mandarin)  
Chinese (Cantonese) French

Korean  
Nepali  
Portuguese  
Russian  
Somali

Spanish  
Swahili  
Urdu  
Vietnamese

## ON DEMAND VRI PILOT LANGUAGES

Pilot phase for the select VRI languages. Hold and connections times may vary

Amharic  
Brazilian Portuguese  
Cambodian (Khmer)  
Cape Verde Creole  
Farsi  
French Creole  
Gujarati  
Haitian Creole  
Hindi  
Hmong

Hungarian  
Italian  
Japanese  
Karen  
Kinyarwanda  
Kirundi  
Pashto

Polish  
Punjabi  
Romanian  
Tigrinya

# RATES

## Over the phone (OPI)

Language Category A: \$1.25 per minute

Arabic, Burmese, Chinese (Cantonese & Mandarin), French, Haitian Creole, Italian, Korean, Russian, Somali, Spanish & Vietnamese

Language Category B: \$1.50 per minute

All other languages

Same rate for Business, Educational, Legal & Medical interpreting

## Video Remote Interpreting (VRI)

All listed Languages: \$1.65

American Sign Language (Business, Educational & Medical): \$2.25

American Sign Language (CDI or Certified Legal): \$4.00

Other languages are available for VRI, however calls must be pre-scheduled through Accurate.

\*All calls under 30 seconds are not billed.

\*\*All calls over 30 seconds are charged a minimum of 15 minutes and are billed in 15-minute increments.

\*\*\*Conference Calls (three legs) are an additional \$3.00 per call.

There is no monthly minimum or start-up fees.

## Additional Information

OPI & VRI interpreters are accessible via: Smartphone, Tablet / iPad, Laptop/Desktop Computer & telephone landlines (for OPI).

Online Portal: <http://accuratelanguage.interpretmanager.com>

App: To access Accurate Language's OPI or VRI on your smartphone or mobile device, visit the Apple's App Store or the Google Play Store and search for "InterpretManager". Download and install the app.

Accurate Language Services OPI & VRI Interpreters are:

- 100% fluent in their supported language pairs
- Qualified & Experienced interpreters
- Bound by confidentiality agreements
- Have a minimum of 2 years in the field experience
- Interpreters possess industry specific certifications
- Background checks are conducted to review interpreter's language proficiency, education, work experience and professional associations.
- All ASL interpreters are RID certified

To Schedule an Interpreter for languages not listed, or to request an on-site Interpreter or document translation services contact our office directly.



# ACCURATE LANGUAGE SERVICES

**TRANSLATION & INTERPRETATION**



732-898-9144



[admin@accuratelanguageservices.com](mailto:admin@accuratelanguageservices.com)



866-924-0744